

Kristy Whanarahardja

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PERSONAL INFORMATION

Name : Kristy Whanarahardja
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CAREER OBJECTIVE

To work in a dynamic/established company in IT related role (IT manager, project manager, solution architect, development manager, or functional/technical/pre-sales consultant) on consulting, development, or support. Preferably working in IT or retail/supply chain industry, but open to other industry, challenge and opportunities.

QUALIFICATIONS SUMMARY

- Have **16 years of experience** in IT industry, software development, and complex systems integration in **Asia, Europe, Middle East, and Central America** using various technologies.
- Have **9 years of managerial experience** as project leader, technical/IT manager, and project manager.
- Have done PMI **Project Management Professional (PMP)** training.
- Have **9 years of experience in retail, supply chain (SCM), logistics** business industries; plus years in customer relationship management (CRM), securities, education, and utilities business industries.
- Have **9 years of functional and technical experience in Aldata GOLD retail and supply chain ERP software**.
- Excellent end to end **functional knowledge** in merchandising, purchasing, invoicing, sales/POS, services, warehousing, inventory, supply chain, mobility, and distribution business processes.
- Have **excellent skills** in IT project management, business process, pre-sales, development, documentation, testing, and training.
- Have **excellent skills** in systems integration, data migration, business intelligence/reporting, analysis, design, and software development. Current technical skills in SQL, PL/SQL, Oracle database, Unix, C/Pro*C, Java, and Internet technologies.
- Have **excellent and broad knowledge** of various computer technologies, software/web development, e-commerce (online shop), online marketing, social networking, mobility/handheld devices, relational databases, object-oriented, client-server, operating systems, infrastructures, and computer networking.
- Have **great motivation** to learn new skills/technologies, excellent **analytical/problem-solving skills, fast-learner**, resourceful, committed, hard-worker, and self-initiative.
- Able to **coordinate and communicate** with project team. Able to work independently and as part of team.
- Able to communicate in Bahasa Indonesia (native), **English** (fluent) and **French** (basic).

EMPLOYMENT HISTORY

2009 - now TBS Group, Jakarta, Indonesia

TBS Group is a group of companies in retail and hospitality industries.

Roles assigned: Group Head of Information Technology

2006 - 2009 KOL Corporation, Dubai, United Arab Emirates

KOL Corporation is a multinational IT consulting company with projects in Middle East and South Asia.

Roles assigned: Project Manager, Consultant – Retail IT Solutions

2005 - 2006 Soft Square International/Carrefour (Cencar Ltd group), Bangkok, Thailand

Soft Square is an IT consulting company and Carrefour (carrefour.com) is one of the biggest retailers in the world.

Roles assigned: Application Specialist/Technical Designer (Marco Polo Asia project).

2004 - 2005 Fu-com International/Géant hypermarket (groupe Casino)

Fu-com is an international retail company group that manages Géant hypermarket, Lastchance supermarkets, Lemarché supermarkets, and other business units in Middle East.

Roles assigned: IT Manager (corporate).

Assignments:

03/2004 - 01/2005 Fu-com International/Géant hypermarket, Manama, Bahrain

02/2005 - 07/2005 Fu-com International/Géant hypermarket, Dubai, United Arab Emirates

1998 - 2004 SDI Technologies (PT Sejatibina Delta Informatika, now Soltius)
SDI Technologies is a multinational IT consulting company that has done many projects worldwide.
Roles assigned: Software Engineer, Software Consultant, Project Leader, Technical Manager, and System Analyst.
Assignments:
 04/1998 - 03/2001 SDI Technologies, Jakarta, Indonesia
 03/2001 - 02/2002 SDI Technologies, Paris, France (fully outsourced to Aldata Solutions S.A)
 03/2002 - 02/2004 SDI Technologies, Jakarta, Indonesia
Achievement: Best Employee of the Year 1999-2000

1993 - 1998 PT Netway Utama, Jakarta, Indonesia
Netway is an IT consulting company that has done many projects mostly with Indonesian government bodies/ departments.
Roles assigned: Software Engineer, Consultant, Project Leader, and IT Assistant Manager

EDUCATION / TRAINING

2009 PMI Project Management Professional (PMP) training, Dubai, United Arab Emirates
1993 - 1997 Sekolah Tinggi Teknologi Indonesia (STTI), Bandung, Indonesia
Bachelor's Degree in Information Technology
1992 - 1995 Pendidikan Aplikasi Teknologi Informatika (PATI) - Politeknik ITB, Bandung, Indonesia
Advanced Diploma in Information Technology

TECHNICAL SKILLS MATRIX

Key to Skills Matrix

4-extensive work experience 3-good work experience 2-average work experience 1-basic understanding

Skills (last 5 years)	No. of Years	Year Last Used	Proficiency			
			4	3	2	1
Business System Applications						
Aldata G.O.L.D Retail Central/Shop (4.8, 5.x)	9	2010	*			
Aldata G.O.L.D Mobile (5.x)	3	2009	*			
Manhattan Associates WMS	0.5	2004		*		
BusinessObjects (6.0, XI)	1	2008		*		
Pentaho Data Integration/Kettle ETL (3.x)	0.5	2010		*		
Business System Devices						
IBM POS System (4690, SurePOS 500)	2	2009		*		
Symbol handheld/scanning devices	2	2009		*		
Avery weighing scale	2	2009		*		
Zebra label printer	2	2009		*		
Operating Systems						
Windows (all versions, PPC, WM)	16	2010	*			
Unix (SCO, Digital, Linux, AIX, Solaris)	7	2010	*			
Programming Languages/Development Tools						
Java (J2SE, J2EE, J2ME, JBuilder, Eclipse)	4	2008		*		
Oracle Pro*C	5.5	2009		*		
SQL	10	2010	*			
PL/SQL	9	2010	*			
Unix shell scripts	4	2010		*		
Internet (HTML, CSS, XML, JavaScript)	13	2010	*			
Databases						
Oracle RDBMS (7.3, 8, 8i, 9i, 10g, 11g)	8	2010	*			
MySQL (5.x)	3	2010		*		
Miscellaneous						
Internet Tools (browsers, email, etc.)	13	2010	*			
Office Applications (MS Office, Visio)	16	2010	*			
Graphics & Design (Photoshop, Dreamweaver)	6	2010	*			
Multimedia Tools (Premiere, Pinnacle Studio)	1	2006		*		
Project Management (MS Project)	4	2009	*			
Web Applications (Apache, XAMPP, CMS, osCommerce)	4	2009		*		
Database Administration Tools (TOAD)	8	2010	*			

PROFESSIONAL EXPERIENCES

Project	Retail & supply chain ERP systems
Time Span	December 2009 - now
Technologies	Oracle 10g, SQL, PL/SQL, Java, Pro*C, Unix/Solaris, Windows, Pentaho Data Integration, Eclipse Birt
Role	Group Head of Information Technology

Implementation and maintenance of Aldata GOLD Retail software and multi systems integration to POS and data warehouse. Includes IT planning, project management, business models, business rules, and supply chain integration.
Group entities: The Body Shop cosmetics, Centro department stores, Kem Chicks supermarket, PS/M2 fashion.

Project	G.O.L.D. Central/Shop – Retail & supply chain ERP software
Time Span	August 2006 – July 2009
Technologies	Oracle 9i/10g, SQL, PL/SQL, Java, Eclipse, Pro*C, Unix/AIX/Solaris, Windows
Role	Project Manager/Director, Functional/Technical Consultant
<p>Implementation of Aldata GOLD Retail software (aldata-solution.com) and multi systems integration to POS, Symbol PDT, Avery weight scale, Symbol price checker, Zebra label printer, warehouse systems, finance systems, and data warehouse. Includes IT planning, project management, business models, business rules, and supply chain integration. Clients: Géant Hypermarkets (Saudi Arabia), GSL Distribution (Saudi Arabia), Best Electronics (Saudi Arabia), Easy Discount Stores (Saudi Arabia), Apollo Pharmacy (India), Worldmart Hypermarket (UAE), Choithram group (UAE), Alshaya group (Kuwait). Includes specific developments for product batch management, Point Of Sales system, Price Checker application, After Sales Service application.</p>	

Project	Marco Polo Asia Zone, Bangkok, Thailand
Time Span	August 2005 – July 2006
Technologies	Oracle 9i, SQL, PL/SQL, Java, C/Pro*C, Unix/AIX, Windows
Role	Application Specialist, Technical Designer (Build & Integration)
<p>Marco Polo is a Carrefour's big and long term project to migrate from Pacific 4 system to G.O.L.D Central/Shop v5.0 (aldata-solution.com) retail application, integrated with other legacy enterprise systems (POS, scale, HHT, finance, data warehouse, WMS) across 7 countries in Asia. Includes additional sub-project on design and development of Data Extraction Database and Tools (DIONE). To build a GOLD data warehouse for reporting, business intelligence, and other local applications purposes (automated subscription-based delivery).</p>	

Project	G.O.L.D. Central/Shop – Retail software, Fu-com, Dubai, United Arab Emirates
Time Span	March 2004 – July 2005
Technologies	Java, C/Pro*C, Oracle 9i, SQL, PL/SQL, BusinessObjects, Symbol PocketPC, Unix/Solaris, Windows
Role	IT Manager (corporate), Functional/Technical Consultant, Trainer
<p>Fu-com implements G.O.L.D. Central/Shop v5.0 (aldata-solution.com) as its back office retail management software, which is integrated to IBM POS, Symbol PDT, Avery weight-scale, and Easy accounting systems. Group entities: Géant hypermarket (Bahrain), Lastchance supermarket (Bahrain), Géant hypermarket (Dubai), Lemarché supermarket (Dubai)</p>	

Project	Transport-Freight Management System (TMS-FMS), PT Indomarco Adi Prima, Jakarta, Indonesia
Time Span	August 2003 - February 2004
Technologies	C#.NET, SQL, ADO.NET, .NET Framework 1.1, MS Visual Studio .NET 2003, MS SQL Server 2000, Windows, Manhattan Associates' WMS (Warehouse Management System)
Role	Technical Project Leader, System Analyst
<p>Indomarco, an Indofood group, is a third party logistics (3PL) company, serving principals' business needs of goods distribution, storing, and logistics. Linked with ERP system and WMS, the TMS-FMS is an end-to-end enterprise application to fulfill Indomarco business requirements of transportation, distribution, logistics, and costing. The application contains order processing, transportation scheduling and tracking, load planning, route planning, costing, distribution, and invoicing management.</p>	

Project	G.O.L.D. Central/Shop – Retail software, Aldata Solutions, Paris, France
Time Span	March 2001 - February 2004
Technologies	Java, C/Pro*C, Oracle 8i, Oracle Developer/2000, SQL, PL/SQL, XML, Oracle XDK (XSQL), Apache Tomcat, Ewesoft VM/SDK, Unix/AIX/Solaris, Windows, Pocket PC
Role	Technical Project Leader, Software Consultant, Software Engineer, Trainer
<p>Aldata Solutions (aldata-solution.com) is a multinational company with its G.O.L.D. Central/Shop v4.8 and G.O.L.D. e-Retail, retail/stock/logistics management software. Clients: Casino/Géant supermarkets (Poland), GrandVision optics (Europe), ARTES (France), GEHE Lloyds pharmacy (UK), The Club Store hypermarket (Indonesia), and Valu\$ one-priced shops (Indonesia). Includes specific additional development of Gondola Orders and PDA-based application prototype with limited functionalities for in-store/in-warehouse activities.</p>	

Project	SuperSiswa - Indonesian education internet portal & e-learning software, PT SuperSiswa DotCom, Jakarta, Indonesia
Time Span	June 2000 - March 2001
Technologies	J2EE, MySQL, Java, Apache Tomcat, SQL, HTML, RedHat Linux 6.2
Role	Technical Manager, System Analyst

SuperSiswa is an Indonesian community-based education Internet portal for high school and college/university students, teachers/lecturers, and parents. Linking with many partners such as education institutions, universities, colleges, schools, and certification institutions, it offers online study (e-learning), e-certification, information, latest educational news, online consultation on study abroad, etc.

Project	GenerationBac - French education website, B2L, Jakarta, Indonesia (www.generationbac.com)
Time Span	May 2000
Technologies	Active Server Pages (ASP), ASP components, MS SQL Server 7.0, HTML, Windows
Role	Project Leader, Web Designer, Database/System Administrator
GenerationBac is a French education Internet portal for teenagers, offering information to study in France. It also offers online baccalaureate exams for many subjects. The project is an offshore/remote development, which is done in less than 3 weeks, with team coordination between the client in France and development team in Indonesia.	

Project	Intranet Business Reports, Freelance Technologies, Jakarta, Indonesia (www.freelance.com)
Time Span	February 2000 - April 2000
Technologies	Lotus Domino/Notes R5, HTML, Windows
Role	System Analyst, Developer
This is an application to monitor and support whole business of FT's internal information system, a system to match freelancers' expertise (CV) with companies' demands. It includes data of freelancers, companies, and sales managers. It also includes matching system, automated CV crawlers, and contract/finance/accounting subsystem. The project is an offshore/remote development, to extend its functionality and reports to be more convenience for managers and freelancers.	

Project	Business Viewer - Java applet charts, Freelance Technologies, Cabarete, Dominican Republic (www.freelance.com)
Time Span	January 2000 - February 2000
Technologies	Java (JDK 1.1, Swing), XML, Lotus Domino/Notes R5, Windows
Role	System Analyst, Java Developer
The new version of Business Viewer is a Java applet displaying various business chart diagrams. The data is gathered from Lotus Notes database using a function in the form of XML and processed by an XML parser. The chart can be parameterized for each profiles and level of users (Worldwide Manager, Country Managers, Sales Managers, etc.).	

Project	RWIZ - Report Wizard Application Server, Nuvosoft, Jakarta, Indonesia (www.nuvosoft.com)
Time Span	November 1999 - December 1999
Technologies	Java (JDK 1.1), MS VisualBasic 5, SQR, Windows
Role	Project Leader, Java Developer
RWIZ is a Java application server, which used for remote report handling, accepts client requests via TCP socket classes and acts upon the command string given. The client itself is built into a component using MS VisualBasic as a library (DLL) for reusability, to be used for various programs. The commands are used for report handling such as running SQR reports (which connects to Peoplesoft databases), download report result file, etc. The project is an offshore/remote development with team coordination between the client in US and development team in Indonesia.	

Project	Business Viewer - Java applet charts, Freelance Technologies, Jakarta, Indonesia (www.freelance.com)
Time Span	August 1999 - October 1999
Technologies	Java (JDK 1.1, Swing), Lotus Domino/Notes R5, CORBA/IIOP, Windows
Role	System Analyst, Java Developer, Domino System Administrator
Business Viewer is a Java applet displaying various business chart diagrams. The data is gathered from Lotus Notes database, utilizing Notes Java and CORBA classes. The chart is using Java Swing classes for the graphical interface and can be parameterized for each profiles and level of users (Worldwide Manager, Country Managers, Sales Managers, etc.). The project is an offshore/remote development with team coordination between the client in France and development team in Indonesia.	

Project	BaseCom - Database Commercials, Julius Baer France, Paris, France (www.juliusbaer.fr)
Time Span	July 1999 - August 1999
Technologies	Sybase Adaptive Server Enterprise 11.5, Sybase SQL Anywhere 5.5, PowerBuilder 6.5, Windows
Role	Developer
This application handles stock trading data, and was created to help user enter the trade transactions, to provide reports, and to maintain data transfers, which handles large transaction data volume (15000 transactions per day). Had responsibilities in development and migration of application from to new database (Adaptive Server). Also had done Year 2000 millennium bug problem solutions for Y2K compliant.	

Project	Prototype of web-based Customer Billing Information System (GIRAFE), Govt.-owned telecom company PT Telkom, Jakarta, Indonesia
Time Span	June 1999 - July 1999
Technologies	Oracle Web Application Server 3.0, Oracle Server 7.3, PL/SQL, Sybase PowerDesigner, Windows
Role	Web Developer, Database Administrator

To create a prototype of web-based information retrieval for Oracle-based Customer Billing Information Systems (GIRAFE) made by Sofrecom France Telecom for PT Telkom Indonesia. Had responsibilities in applying a multi-level security for application front end (online billing statements). These are White Pages, Basic Bill, and Bill Details.

Project	Inventory Control, PT Sulindafin (Shinta Group), Tangerang, Indonesia
Time Span	March 1999 - June 1999
Technologies	Oracle 8, PowerBuilder 6.5, Sybase Power Designer, Windows
Role	Project Leader, System Analyst, Developer, Database Administrator
To fulfill PT Sulindafin requirements to manage and control its inventory and warehouse. This application is a migration from previous DOS-based application created using Clipper under Novell NetWare server. Had done also Year 2000 millennium bug problem solutions for Y2K compliant.	

Project	PICADOR - Securities/Stock Brokerage Management System
Time Span	April 1998 - March 1999
Technologies	Oracle 7.3, PowerBuilder 5, Sybase S-Designer, Windows, Sun Solaris
Role	Developer, System/Database Administrator
PICADOR is a front and back office securities/stock trading management software. Had done also Year 2000 millennium bug problem solutions for Y2K compliant.	

Project	Information System Master Plan, Govt.-owned electricity company (PLN), Jakarta, Indonesia
Time Span	January 1998 - March 1998
Technologies	Oracle 7.3, Sybase S-Designer, MS Visual Basic, MS Access, Windows, Digital Unix
Role	Developer, Data Migration Engineer
To create small-scale application/system of Customer Information System which was intended for training purposes. Other major task was data migration from previous system, which had been reverse-engineered, to the new system.	

Project	Foods Information System IV (SIPADU IV), Ministry of Food Affairs, Jakarta, Indonesia
Time Span	July 1997 - December 1997
Technologies	Sybase SQL Anywhere 5.x, PowerBuilder 5, Cognos Powerplay, Windows
Role	Project Leader, System Analyst, Designer/Developer, Database Administrator
Three Indonesian government institutions (Ministry of Food Affairs, Statistics Bureau, and Ministry of Agriculture) cooperated to continue Foods Information System projects, which was implemented into application system. Created one query interface in the application, based on 89 commodities, 27 provinces, 10 years data span (1988-1997), and multi-dimensional report types.	

Project	Inventory Systems, Govt.-owned Logistics Affairs Bureau (Bulog), Jakarta, Indonesia
Time Span	July 1996 - June 1997
Technologies	Sybase SQL Anywhere 5.x, PowerBuilder 5, Sybase S-Designer, Windows
Role	Project Leader, System Analyst, Designer/Developer, System/Database Administrator
To fulfill Logistics Affairs Bureau requirements to manage and to provide reports on its property inventory such as office equipment, vehicles, and land/building properties.	

Project	Multimedia Presentation on Ditkesad Profile, Health Division of Indonesian Army, Jakarta, Indonesia
Time Span	March 1996 - June 1996
Technologies	Macromedia Director, Adobe Premiere, Adobe Photoshop, MS PowerPoint
Role	Designer/Developer
To present Health Directorate profiles and its activities in three presentation model: interactive (using Director), movie-clip (using Adobe Premiere) and slide-show (using MS PowerPoint). I had responsibilities in developing movie-clip and slide-show version of the presentations.	

Project	Reporting Information System on Accounting, Govt.-owned Logistic Affairs Bureau (Bulog), Jakarta, Indonesia
Time Span	July 1995 - February 1996
Technologies	Watcom SQL 4.x, Novell NetWare PowerBuilder 4, ERwin/ERX, Windows
Role	Project Leader, System Analyst, Designer/Developer
To fulfill Logistics Affairs Bureau requirements to provide presentable accounting reports (journal, balance sheet) from existing accounting reports.	

Project	Customer Billing Information System, Govt.-owned Water Company, Surabaya, Indonesia
Time Span	August 1994 - June 1995
Technologies	Borland C/C++, Sequiter CodeBase, xBase database, Novell NetWare
Role	Developer
This application was developed using Borland C/C++ as the application development tools and Sequiter CodeBase, consists libraries to provide access from C/C++ application to xBase database across multiple Novell NetWare servers.	

Project	Foods Information System I (SIPADU I), Govt.-owned Logistic Affairs Bureau, Jakarta, Indonesia
Time Span	August 1993 - July 1994
Technologies	Informix SE 4.x, Informix 4GL, SCO Unix OpenServer
Role	Developer
To provide consistent data & parameterized multi-dimensional reports of 69 food and agriculture commodities in 27 provinces among four Indonesian government institutions (Logistic Affairs Bureau, Ministry of Food Affairs, Statistics Bureau, and Ministry of Agriculture).	